

# ATTACHING YOUR USB HEIGHT-ADJUSTABLE MONITOR STAND



- 1** Place the monitor face-down on a soft, non-marring surface. Allow the base to hang down over the edge of the table.



- 2** Remove the screw from the neck hinge, then remove the neck from the LCD panel. Save the screw\* for Step 3.



- 3** Attach the hinge cover to the monitor using the screw\* removed in Step 2.



- 4** Slide the adjustable stand's neck onto the base, then tighten the thumbscrew under the base to secure the neck into place.



- 5** Remove the bracket from the adjustable stand and the four screws from the back of the LCD panel. Use the four included M4X8MM VESA screws\* to attach the stand's mounting bracket to the monitor. Tighten securely.

NOTE: If you have the Gateway FPD2275W monitor, turn the metal square to the left before attaching the stand.



- 6** Slide the neck bracket slots onto the bracket mounting tabs at approximately a 45° angle, then lower the neck until it snaps into place. If the neck does not easily snap into place, push the lever to the right to release.



Bracket mounting tabs

Lever

\*Phillips screwdriver required. Hardware kit containing (4) M4x8mm VESA screws included.

# Attaching your height-adjustable monitor stand (optional)\*

Phillips screwdriver required



## Connecting the USB ports

- 1** To connect your USB stand's built-in USB 2.0 hub, plug the included USB cable into the USB In port on the back of your USB stand and into a USB 2.0 port on your computer.  
(A USB 1.1 port provides slower USB speeds)
- 2** To provide full power to your stand's USB ports, connect the AC power adapter to the USB stand's power connector and into an AC power outlet.



USB In port

AC power connector

## Adjusting stand height tension (Phillips screwdriver required)

- 1** To adjust monitor height tension, press the screwdriver access hole cap from below the base to remove the cap, then insert a Phillips screwdriver through the hole and onto the height tension screw.



Screwdriver access hole cap

- 2** Adjust the height tension screw so the monitor stays in place when you let go. Turn the screw clockwise several turns to add lift or counter-clockwise to reduce lift.



Height tension screw

## Troubleshooting Tips

**After connecting the stand, you see an error message that says your USB hub is not running at full speed.**

You connected the stand to a USB 1.1 port on a hub or your computer. To run at maximum speed, connect the stand to a USB 2.0 port.

**A device connected to the stand does not work all the time.**

Your computer cannot supply enough power to run the device. You need to connect the AC power adapter to the stand and a power outlet.

## Getting Help

See your documentation  
Refer to the documentation that came with your monitor or go to [www.gateway.com](http://www.gateway.com) to get the online documentation.

**Check Gateway Support**  
For frequently-asked questions, setup help, and immediate information on common technical issues, go to [www.gateway.com](http://www.gateway.com)



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